

Hi,

We have USAC appeal number 84305 that was denied on March 27, 2018.

It is for FRN [1799093323](#) for FY 2017 and Application number 171041104

The reason that it was denied was the appeal was not within 60 days.

A brief recap of the issue.

-A FCDL was issued on 8-18-2017.

-District received a PIA inquiry about the FRN on 07-13-2017

-The district responded to the PIA review on 08-24-2017 with the necessary information when the previous employee was made aware of the required information that was needed.

-The previous employee that handled e-rate was transferred to a new position during this time period and the new employee did not receive information about the PIA review and what was needed.

-The district did not receive any information from the PIA reviewer or USAC about the FCDL being denied or any indication that the information submitted to the PIA was not accepted.

-The district began working on 2018 e-rate material in early November and found out that the funding was denied.

***-The district immediately appealed the decision to USAC noting that it was past the 60 days for appeals but that was due to not having any documentation that the funding was denied. The District provided the documentation that they answered the PIA reviewer's questions.***

The District was notified that their Appeal was denied due to not being within the 60 days required, but again we never received notification that the evidence we submitted was not accepted and that the FRN was denied.

Below is the screenshot of the PIA inquiry and that the response was submitted.

We are basing the appeal on what we believe is a miscommunication between the District and the PIA review. The District did not believe any appeal or extension of the 60 days would be needed as the District believed that the answers to the PIA reviewer were sufficient, approved and the FCDL was approved and funded so we would have no reason to think an appeal would be needed at all, let alone one within 60 days.

If there is any other information that the District can provide to help with the appeal please let us know as the \$128,520 is a significant amount to the District and the lost funding would have a significant impact to the technology available to students and staff within the district.

## WAN 2017 - 171041104

### Pending Inquiries

<input type="checkbox"/>	Read	Notice	Name	Outreach Type	Assigned By	Title	Phone #	Assigned Date ↓	Due Date	Extn.	Status
No Pending Inquiries.											

[CLOSE](#)

### Submitted Inquiries

Name	Outreach Type	Answered By	Assigned Date ↓	Answered Date
<a href="#">Eligibility of Products and Services</a>	Summer 15-Day No Response Reminder	Brett Sanders	7/13/2017 8:57 AM EDT	8/24/2017 8:22 AM EDT

#### Eligibility of Products and Services

##### Issue

USAC's Program Integrity Assurance (PIA) team is currently reviewing your FCC Form 471 application, and we have identified an issue that we need you to help us resolve.

##### What is the issue?

On your form, your FRN Product and Service detail was not sufficient to determine if the requested amount for FRN 1799093323 can be supported. This is an issue because before we can proceed with processing your form, we must validate the eligibility of your request.

Please read all of the questions, descriptions, and requests below. Please give enough detail, insight, and clarity to help the reviewers fully understand your specific situation.

Check the boxes for statements that apply, and where applicable, type the information requested into the text boxes. If your information is too detailed for the text box, or if you need to provide additional documentation, click "Browse" to upload relevant files or documentation.

##### Question(s)

This page will timeout after an extended period of inactivity. Please periodically save your work using the 'Save & Close' button below. You may then use your browser's 'Back' button to return to your work.

Your response to PIA's questions:

#	Question	Response
1	<p>Please provide vendor documentation which supports the funding request amount of \$17,850.00 per month for Ethernet.</p> <p>Note: Any vendor documentation (e.g. contracts, vendor quotes, vendor bills, invoices, etc.) provided should clearly identify any ineligible charges that were cost allocated out of your request. Also, please be sure to explain any discrepancies between the amount requested and amount supported.</p>	<a href="#">WindstreamInvoice.pdf</a>
2	<p>If you are requesting additional dollars to accommodate expected growth or increased usage, please provide any relevant documentation that you used when determining the estimate for expected growth or increased usage.</p>	
3	<p>If you would like to provide any additional information about these issues that have not been addressed above:</p> <p>Use the text box to type information, or upload additional documentation using the "Browse" button.</p>	<p>Response for this inquiry did not appear with response to other FRN. Apologize for delay.</p>

[CLOSE](#)

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Windstream provides online billing at [www.windstreamonline.com](http://www.windstreamonline.com)  
Your PIN is 301205467.

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Account number	Telephone number	Invoice date
011487903	137-301-1751	June 28, 2017

Please call Windstream Communications toll free or visit our website.  
For Sales/Billing/Account Changes: 1-800-600-5050  
For Repair/Technical Support: 1-866-454-1986  
Website: [www.windstream.com](http://www.windstream.com)

WEST SHORE SCHOOL DIST  
WIDE AREA NETWORK  
507 FISHING CREEK RD  
LEWISBERRY PA 17339-9420

### Service At-A-Glance

Previous Bill	\$17,850.00
Payments/Adjustments thru 06/26	\$17,850.00 CR
Amount Previously Due	\$0.00
Current Charges Due - 07/18/17	\$17,850.00
<b>Total Amount Due</b>	<b>\$17,850.00</b>

Use of the Services constitutes your agreement to Windstream's Terms and Conditions maintained at [www.windstream.com/terms](http://www.windstream.com/terms), or you may request a copy by calling the number at the top of the bill. See "Windstream Customer Message" section on this bill for any recent changes to Windstream's Terms and Conditions. If you are a business customer with an existing contract, those contract terms will control.

### Pay My Bill

**On-line:** For easy payments 24 hours a day, visit [www.windstreamonline.com](http://www.windstreamonline.com).

**In person:** To find a retail store location near you, visit [www.windstream.com/support](http://www.windstream.com/support).

**By Mail:** Send your check and payment slip to the address below.

**By Phone:** For automated payments or to speak to a representative, call the number above.

Detach and return this payment slip with your check payable to WINDSTREAM D&E SYSTEMS, INC.

windstream.

ATTN: SUPPORT SERVICES  
1720 GALLERIA BLVD  
CHARLOTTE, NC 28270

Address Service Requested

☐ Check here for address changes noted on reverse side.

7300000356 PRESORT 356 1 AS 0.400 P1C2 <B>



WEST SHORE SCHOOL DIST  
WIDE AREA NETWORK  
507 FISHING CREEK RD  
LEWISBERRY PA 17339-9420

Account number	Telephone number	Due date
011487903	137-301-1751	July 18, 2017
Amount Due		<b>\$17,850.00</b>

Payment enclosed

\$ .

123 011487903 8

WINDSTREAM  
PO BOX 9001908  
LOUISVILLE, KY 40290-1908



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